

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application: Duane Firman

Confirmation No. 6490

Application No.: 10/624,160

Group Art Unit: 2179

Filed: July 21, 2003

Examiner: Tuyetlien T. Tran

For: *Methods, Systems and Computer Program Products for Correcting
Errors in Service Orders*

Date: February 1, 2008

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

**AMENDMENT AND RESPONSE TO
OFFICE ACTION DATED NOVEMBER 1, 2007**

Sir:

Responsive to the Office Action dated November 1, 2007, please amend the above-identified application as shown.

If any extension of time for the accompanying response or submission is required, Applicant requests that this be considered a petition therefor. The Commissioner is hereby authorized to charge any additional fee, which may be required, or credit any refund, to our Deposit Account No. 50-0220.

A Listing of the Claims begins on page 2 below.

Remarks begin on page 6 below.